

WICKHAM COMMUNITY LAND TRUST

Neighbourhood and Community Standard Policy

Approved: Dec 2011

Last reviewed: May 2020

Next review: May 2025

Available on WCLT website.

1. Neighbourhood Management

WCLT undertakes to keep the neighbourhood and communal areas associated with the homes they own clean and safe. To this end WCLT will:

- 1.1 work in partnership with their residents and other providers and public bodies
- 1.2 co-operate with other relevant partners to help promote social, environmental and economic well being in the area

2. Local area co-operation

- 2.1 WCLT will work with other partners to get the best for their community.
- 2.2 WCLT will help residents to get to know each other.
- 2.3 Where relevant, WCLT will bring community and voluntary organisations together to improve their local area.

3. Re Anti-social behaviour

WCLT undertakes to:

- 2.1 make it easy for tenants and other residents to report anti-social behaviour
- 2.2 work in partnership with other public agencies to prevent and tackle anti-social behaviour in the neighbourhood
- 2.3 take a strong lead to get the best results for their tenants
- 2.4 nip problems in the bud and identify possible trouble spots before they get serious
- 2.5 keep victims and witnesses well informed about their case and provide support while it is being sorted out.



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