

WICKHAM COMMUNITY LAND TRUST

Neighbourhood and Community Standard Policy

Approved: Dec 2011

Last reviewed: March 2026

Next review: March 2028

Available on WCLT website.

1. Neighbourhood Management

WCLT undertakes to keep the neighbourhood and communal areas associated with the homes they own clean and safe. To this end WCLT will:

1. work in partnership with their residents and other providers and public bodies
2. co-operate with other relevant partners to help promote social, environmental and economic well being in the area.

2. Local area co-operation

- 2.1 WCLT will work with other partners to promote social, environmental and economic wellbeing in our wider community
- 2.2 WCLT will help residents to get to know each other.
- 2.3 Where relevant, WCLT will bring community and voluntary organisations together to improve their local area.

3. Anti-social behaviour

Please see WCLT Anti Social Behaviour Policy.

WCLT undertakes to:

- 3.1 make it easy for tenants and other residents to report anti-social behaviour
- 3.2 work in partnership with other public agencies to prevent and tackle anti-social behaviour in the neighbourhood
- 3.3 take a strong lead to get the best results for their tenants
- 3.4 nip problems in the bud and identify possible trouble spots before they get serious
- 3.5 keep victims and witnesses well informed about their case and provide support while it is being sorted out.

4. Domestic Abuse

Domestic abuse is defined in the Domestic Abuse Act 2021 as abusive behaviour by one person towards another person who is personally connected to them. Behaviour is abusive if it consists of:

- physical or sexual abuse
- violent or threatening behaviour



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- controlling or coercive behaviour
- psychological, emotional or other abuse
- economic abuse.

4.1 WCLT will support tenants who wish to remain in or return to their own home.

4.2 WCLT will consider additional security measures, working with the tenant and other agencies.

4.3 WCLT will support tenants in getting advice generally and specifically about applying to the courts for relevant protection or eviction orders.

4.4 If a tenant wishes to move we will offer advice and assistance (this is unlikely to be within WCLT due to our small pool of properties).

4.5 WCLT will be sensitive to the need to provide confidentiality where survivors are anxious about future contact from perpetrators of abuse.

4.6 WCLT will cooperate with other agencies and local authorities in developing services and support for victims of domestic abuse.



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